



Member of VIVAVIS

RMA number:

GÖRLITZ AG | August-Thyssen-Straße 32 | 56070 Koblenz | Deutschland

Sender	
Company	_____
Contact	_____
Street	_____
Postcode / City / Country	_____
Telephone / Fax	_____
Email	_____

Request for RMA number:

- Please call +49 261 9285-200 to request your RMA number.
- A separate RMA number is required for each consignment.
- Enclose the completed RMA form with the goods.
- Goods cannot be accepted without a valid RMA number.
- Repairs are subject to the general terms and conditions of GÖRLITZ AG which can be found under www.goerlitz.com/terms-and-conditions.

Quantity	Device	GÖRLITZ Serial No.	Reason for Return / Description of Defect/Error

Total no. of devices: _____

Ensure the RMA no. is visible on the packaging!

Additional Information	

Repair Rates (uneconomical repairs excluded)	Date / Signature / Company stamp
Please note our fixed prices for repairs; cost for calibration are not included: Package price 65,00 €: Device series Skalar GPRS Router IQ COM ADAPTER ENC 280 ENC 330 ENC 400 MFE SO-Relais Package price 125,00 €: EMETRION IQ Unlisted devices will be invoiced according to cost and effort. If you cancel the repairs and/or ask for disposal, we will charge 50% of the fixed price.	_____ _____

We collect and use your personal data in compliance with our Privacy Policy www.goerlitz.com/privacy-policy.html